

# Running a worry-free business

**Disputes often arise in dealings with customers, suppliers and other service providers.** The Customers & Suppliers module takes the worry and legal uncertainty out of doing business and supports you when legal questions and cases arise. It can be taken out to supplement the Everyday Operations module and combined with other modules.

Which cases are insured?	Examples
<b>Contracts</b> Legal issues and disputes arising from contracts with customers, suppliers and other service providers (e.g. licensors) that are not already insured under the Everyday Operations module.	You have installed a new kitchen on schedule in your customer's house, but the customer is not happy with your work and refuses to pay.

**Good to know**

The collection of three outstanding payments per insurance year is included in this module.

## Supplemental policies for comprehensive coverage of your daily business

Which cases are insured?	Examples
<b>Debt Collection PLUS</b> The supplemental policy Debt Collection PLUS expands your insurance coverage for the collection of an unlimited number of overdue and undisputed receivables.	You frequently have customers who fail to pay their bills despite the past due notices you send them. In cases like these, we handle the debt collection for you.
<b>Customs law</b> Legal issues and disputes in connection with rulings by Swiss customs authorities.	Customs charges you an additional amount due to the alleged false declaration of goods.
<b>Public tenders</b> Legal issues and disputes in connection with participation in public tenders (submissions).	You suspect inadmissible criteria were permitted during the evaluation of a public tender and would like to file a complaint.

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