



Professional support in the event of absences

When someone is absent, it's best to act quickly. AXA's Care Management team will step in and support your company as soon as there is a threat of absences due to sickness or an accident. That saves costs and spares your nerves.

What added value does Care Management generate for you?

Specialists from Care Management will contact you early on and help clarify the situation for you. The aim is to avoid or at least minimize absences. Anyone who is incapacitated will be brought back into the work process as quickly as possible and for the long term. For that, rapid action is needed. The longer the period of incapacity, the more difficult it becomes to reintegrate the person into the work process.

The advantages for your company

- Early identification of possible long-term disability cases
- Early return to the workplace
- Fewer daily benefits cases
- Prevention of absences
- Expert support

The advantages for your employees

- Long-term incapacity for work avoided
- Capacity for work regained
- Job found that is appropriate to the person's condition
- Appreciation and motivation
- Expert support

What does case management involve?

Request	Get in touch straight away to arrange for professional support. Send a Care Management message via AXA.ch/caremanagement or Sunetplus.
Initial contact	A specialist will establish phone contact with your company within three working days.
Assessment	You discuss further action with the specialist.
Intervention	The specialist organizes all the necessary steps, e.g. a round-table discussion for everyone involved.
Conclusion	The goal is to clarify the situation and hence ensure long-term resumption of work, coordinated if necessary with other insurance providers, e.g. the disability insurance body (IV).

When does it make sense to call on Care Management?

You have a daily benefits or accident insurance contract with AXA and notice the following anomalies:

- Incapacity for work is imminent or likely to last a long time
- Repeated brief absences
- Absences inexplicable / no reasons given
- Ominous situation
- Absences due to workplace conflicts

You will also benefit from the following additional offers

Legal advice

Our AXA-ARAG experts provide support in issues relating to labor law. You can access MyRight.ch on the online platform at any time. You can register free of charge at AXA.ch.

Doctors' network

To clarify medical questions, you can call upon AXA's large, reliable network of physicians.

Service offer

As an insured company, you can request Care Management services free of charge. You can submit your request at AXA.ch/caremanagement or via Sunetplus.