



General Insurance Conditions (GIC)

# **myAXA contract conditions for companies**

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# General Insurance Conditions (GIC)

## Contract provisions

### 1 Contracting parties

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A prerequisite for this contract is an affiliation or insurance contract between the customer and one of the following AXA companies as a contractual partner: AXA Insurance Ltd., AXA Life Ltd. and collective foundations, AXA-ARAG Legal Protection Ltd. AXA Insurance Ltd. is responsible for all matters relating to the myAXA customer portal and this contract. It represents the other AXA companies and collective foundations which are specified as contracting parties.

### 2 Subject of the contract

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This contract governs the rights and obligations of AXA and the customer in connection with use of the myAXA customer portal. The customer has the right to view and process his contract information on myAXA and in the applications to the extent possible. AXA will continue to develop the functions of the myAXA customer portal in order to promote electronic business transactions and will inform the customer periodically on myAXA about the progress made.

### 3 Access to information on myAXA

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Accessing information on myAXA requires an authentication process on myAXA. AXA considers those who authenticate themselves on myAXA to be the authorized users of the myAXA customer portal. The customer must store the access details securely and protect them against misuse. AXA rejects all liability arising from the use of the customer portal by unauthorized third parties.

### 4 Access authorization

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The customer declares that the person named above is the administrator in accordance with the "Terms of use for corporate customers." The authorization covers all of the customer's current and future insurance and affiliation contracts and the associated current and future applications. The administrator is permitted to access and process all of the customer's information that has been made available on the myAXA portal. Furthermore, he is authorized to delegate access to such information to other users. The customer hereby agrees that the administrator can view payroll data and other sensitive personal data in connection with the customer's insurance contracts. The customer will inform AXA immediately by post or electronic channel about any changes to the authorization, in particular concerning its conferral or cancellation. The customer bears the consequences of any violations of his notification obligation.

### 5 Terms of use

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For the use of the myAXA customer portal by companies, these contractual provisions and the terms of use referenced on [AXA.ch/myaxa-legal-en](https://www.axa.ch/myaxa-legal-en) apply. These elements are also considered to be an integral part of the contract. The customer confirms that he/she has read and understood the terms of use and distributed them to the administrator and any other users. Additional provisions may apply in connection with access to individual online applications within myAXA.

### 6 Contract term and termination

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This contract enters into force when the customer has confirmed all details of the administrator and AXA has enabled administrator access. This contract remains in effect until it is terminated in writing, until access to the customer portal is deleted, or until it is replaced by a newer version. It replaces all previous contracts governing the use of the applications available on the myAXA customer portal.

### 7 Liability

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With respect to managing the myAXA customer portal, AXA is liable only for direct loss resulting from intent or gross negligence.



## Need to file a claim?

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General-Guisan-Strasse 40  
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8401 Winterthur  
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[AXA.ch](https://www.axa.ch)  
[myAXA.ch](https://myaxa.ch) (customer portal)